

PAYMENT TERMINAL USER GUIDE

ICT220



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(on business days 9:00-20:00, other days 10:00-17:00)

Customer support: +370 52556085
(24/7 support available in languages: English, Russian, Estonian)

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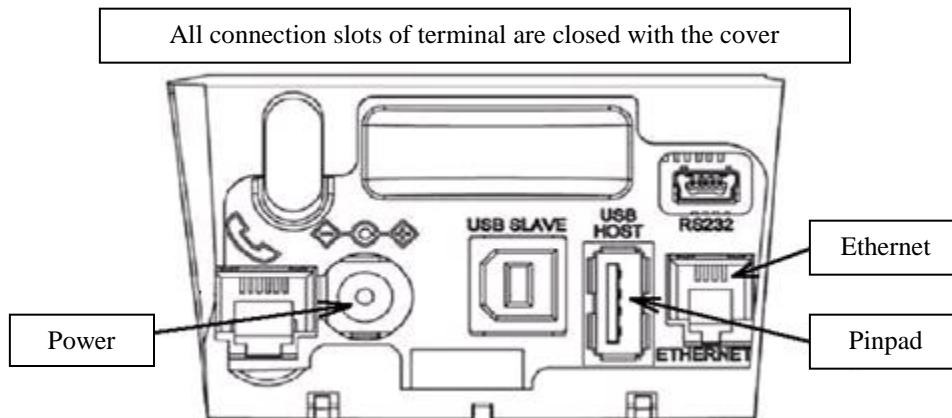
Nets Estonia AS
Tartu mnt 63, 10115 Tallinn

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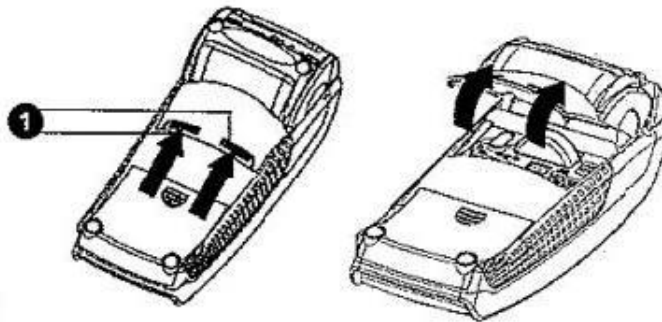
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1. PREPARATION OF A NEW PAYMENT TERMINAL FOR OPERATION

- Take the terminal and the pinpad out of the packaging.
- **Your new payment terminal is already prepared for operation. There is no need to change any data in the terminal or upload any new software.**
- Where LAN connection is used, connect the computer network cable to ETHERNET slot.
- Connect the power source connector to the terminal. Connect the power source jack to the electricity network.
- Close the cover for terminal connection slots.



Cover removal




Press on the buttons on the sides of the cover (see, figure 1) and pull the cover upwards.

Restart

To perform restart simultaneously press on the YELLOW and POINT buttons.

2. SALES TRANSACTION WITH A CHIP CARD

2.1 SALES TRANSACTION

ACTION	PINPAD	TERMINAL
The terminal is in the standby mode.	Sveiki	Sveiki
Enter the sum of the transaction as a final sum. For instance, 319 (3.19 EUR) Then press the green key (ENTER).	Prašome palaukti	Suma (EUR) 3,19
Ask the customer to insert the chip card in the reader of PIN PAD	Pateikite kortelę 3,19 EUR 	Kortelės operac 3,19 Pateikite kortelę
Where the pinpad prompts to select the language, the card owner shall use F2 and F3 keys to select the suitable language and then press the green key (ENTER) to confirm.	Pasirinkite kalbą English Estonian Russian Latvian	Prašome palaukti
Where the card has several functions, they will be shown on the pinpad's screen. The card owner shall use F2 and F3 keys to select the suitable function and then press the green key (ENTER) to confirm. Where the card has only one function, no choice is presented on the screen.	Pasirinkite AID VISA CREDIT VISA DEBIT	Prašome palaukti
Where the terminal asks for the PIN code the customer shall enter the PIN code using the PINPAD keys. <ul style="list-style-type: none"> Where the code was entered incorrectly, the yellow button may be used to delete the numbers and the PIN code then may be entered once again. Where the terminal does not ask for the PIN code, no respective message appears on the screen. 	Įveskite PIN 3,19 EUR -	Prašome palaukti PIN-i įvedama...

The terminal shall perform automatic control and the following information will appear on the screen:

Where the PIN code was entered correctly, the terminal connects to the control center and performs automatic control.	PIN teisingas Prisijungimas... Prašome palaukti	PIN teisingas Prisijungimas... Prašome palaukti
The terminal receives response from the control center.		Lauk. astak... Prašome palaukti
Remove the card from the reader.	Operacija atlikta Išimkite kortelę	Operacija atlikta Išimkite kortelę
At the end of the transaction the terminal asks confirmation for printing of the receipt. When the red button is pressed the buyer's receipt is not printed.		Paimkite kvitą is nusp. klavišą

Seller's receipt

```

Terminalas

PREKINIS PAVADINIMAS
ADRESAS
Reg 12345673 Biuras 101
Terminalo ID HPC11111
Mok. Kortelē

VISA
AID: A0000000012345
PAN: *****0017
CID: 40 TC:95D248A23412E422
TVR: 0000000000 TSI:0000 CVMR:000000

OPERACIJA

Kvitas:123456
Laikas:12.09.2013 13:28:04
Autoriz. nr.: 123223 T1

SUMA: 3.19 EUR

APMOKĒTA
PIN ĪVESTAS TEISINGAI
.....
Asm.tap.kort.( ) Vair.teisēs ( ) Pasas(
) kt. Nr:
    
```

Buyer's receipt

```

Sveiki!

Terminalas

PREKINIS PAVADINIMAS
ADRESAS
Reg 12345673 Biuras 101
Terminalo ID HPC11111
Mok. Kortelē

VISA
AID: A0000000012345
PAN: *****0017
CID: 40 TC:95D248A23412E422
TVR: 0000000000 TSI:0000 CVMR:000000

OPERACIJA

Kvitas:123456
Laikas:12.09.2013 13:28:04
Autoriz. nr.: 123223 T1

SUMA: 3.19 EUR

APMOKĒTA
PIN ĪVESTAS TEISINGAI
Išsaugokite kvito kopiju saskaitos
išrašo patikrinimui
Viso gero!
    
```

Notes:

THE FIRST RECEIPT IS FOR THE SELLER AND THE SECOND ONE IS FOR THE BUYER

- The transaction can be interrupted by pressing the RED button.
- In case of an error in entering the sum, corrections can be made using the YELLOW button.
- After the terminal controls the PIN code the text “PIN ĪVESTAS TEISINGAI” is printed on the receipt.
- Where the receipt has no place for signature and the document number, the seller shall not ask for a signature and the document number of the card owner.

Where for some reason authorization of the payment terminal fails, the error message is printed out along with the error code and explanation.

2.2 VERBAL AUTHORIZATION

Where for any reason authorization of the transaction fails (the terminal is unable to establish connection with the bank or receive the respective answer from the bank) the terminal may ask the seller “Skamb. ī bankā?”

If the seller selects “Taip” (presses the green button) the terminal prints out the necessary transaction details that should be provided to the customer service by calling Nets Estonia AS at +370 52556085	Referral Skamb. ī bankā? Ne Taip
The customer service employee registers the transaction manually and responds with the authorization code that is to be entered into the terminal.	Autor. kodas 1234123412341234 - Galioja:1114 (mmMM)

At the end of the transaction the terminal asks for confirmation for printing of the second receipt. When the red button is pressed the buyer's receipt is not printed.	Paimkite kvitą is nusp. klavišą
--	------------------------------------

The transaction is complete.


Notes:

- The transaction can be interrupted by pressing the RED button.
- In case of an error in entering the sum and the card number, corrections can be made using the YELLOW button.
- In order to enter letters, press and hold the respective key until the required letter appears.

Example: Where it is necessary to type 00001N, simply type 00001 and then hold number 6 until the letter N appears on the screen.

2.3 REVERSAL

In order to reverse the transaction, do the following:

ACTION	PINPAD	TERMINAL
The terminal is in the standby mode. Press F1 key	Sveiki	Sveiki
From the menu select "Reversal" (to navigate through the menu use ▼ ▲ keys or F2 and F3 keys) and then press the green key (ENTER) to confirm.	Prašome palaukti	Operacijos 1-Siųsti 2-Anuliuoti 3-Kortelės operac 4-Rankin įvedimas ⏴
Enter the number of the receipt that you wish to reverse and then press the green key (ENTER). Where the receipt number is not entered, the terminal shall reverse the last transaction.	Prašome palaukti	Anuliavimas Kvito Nr. Nr: -
The terminal shall request confirmation for the reversal. To continue press <Taip> or the green key (ENTER). To cancel press <Ne> or the red key (CANCEL)	Prašome palaukti	Anuliuoti? PAN:*****0001 Suma: 3.19 EUR Oper. Nr. 00001N Ne Taip
The chip card must be inserted in the PINPAD reader.	Pateikite kortelę -3,19 EUR 	Anuliavimas -3,19 EUR Pateikite kortelę
Remove the card from the reader.	Kortelė tinka Išimkite kortelę	Kortelė tinka Išimkite kortelę

The terminal shall commence automatic control and the following information will be displayed:

The terminal dials the control center's number and performs the automatic control.	Prisijungimas... Prašome palaukti
The terminal receives an answer from the control center.	Lauk. astak... Prašome palaukti
At the end of the transaction the terminal asks for confirmation for printing of the second receipt. When the red button is pressed the buyer's receipt is not printed	Paimkite kvitą is nusp. klavišą

The transaction is complete.

Seller's receipt

```

Terminalas

PREKINIS PAVADINIMAS
ADRESAS
Reg 12345673 Biuras 101
Terminalo ID HPC11111
Mok. Kortelė

VISA
AID: A0000000012345
PAN: *****0017
CID: 40 TC:95D248A23412E422
TVR: 0000000000 TSI:0000 CVMR:000000

PATAISYMAS
Kvitas:123456
Laikas:12.09.2013 13:28:04
Autoriz. nr.: 123223 T1

SUMA: -3.19 EUR

```

Buyer's receipt

```

Sveiki!
Terminalas

PREKINIS PAVADINIMAS
ADRESAS
Reg 12345673 Biuras 101
Terminalo ID HPC11111
Mok. Kortelė

VISA
AID: A0000000012345
PAN: *****0017
CID: 40 TC:95D248A23412E422
TVR: 0000000000 TSI:0000 CVMR:000000

PATAISYMAS
Kvitas:123456
Laikas:12.09.2013 13:28:04
Autoriz. nr.: 123223 T1

SUMA: -3.19 EUR

Išsaugokite kvito kopiją saskaitos
išrašo patikrinimui
Viso gero!


```

Notes:

- Only transactions in the terminal's memory can be reversed.
- Where the transaction has already been reversed or is not in the terminal's memory (e.g. already sent to the bank along with the transactions for the previous day), the terminal shall display the notification: **Nerasta, operacija ... Nusp. Klavišą**

3. SALES TRANSACTION WITH A CONTACTLESS CARD

3.1 SALES TRANSACTION

ACTION	PINPAD	TERMINAL
The terminal is in the standby mode.	Sveiki	Sveiki
Enter the sum of the transaction as a final sum. For instance, 319 (3.19 EUR) Then press the green key (ENTER).	Prašome palaukti	Suma (EUR) Įveskite sumą... 3,19
<ul style="list-style-type: none"> In case of a contactless card transaction the card shall be touched against the pinpad's screen 	Pateikite kortelę 3,19 EUR 	Kortelės operac 3,19 EUR Pateikite kortelę

The terminal shall perform automatic control and the following information will appear on the screen

The terminal connects to the control center and performs automatic control.	Prisijungimas... Prašome palaukti	Prisijungimas... Prašome palaukti
The terminal receives response from the control center.		Lauk. astak... Prašome palaukti
The terminal receives the transaction confirmation from the control center.	Operacija atlikta Prašome palaukti	Operacija atlikta
At the end of the transaction the terminal asks for confirmation for printing of the second receipt. When the red button is pressed the buyer's receipt is not printed.		Paimkite kvitą is nusp. klavišą

The transaction is complete.

Notes:

Terminal can ask to use the card's chip. (For instance, where the sum exceeds the contactless transaction's limit).	<u>Informacija</u> Įstatykite kortelę į kortelių skaitytuvą	<u>Informacija</u> Įstatykite kortelę į kortelių skaitytuvą
Insert the chip card in the reader and perform the payment just as you would in case of an ordinary chip card transaction.	<u>Kortelės operac</u> 11.00 EUR Pateikite kortelę	<u>Kortelės operac</u> 11.00 EUR Pateikite kortelę

Seller's receipt

Terminalas

PREKINIS PAVADINIMAS
 ADRESAS
 Reg 12345673 Biuras 101
 Terminalo ID HPC11111

Mok. Kortelė
 'Mastercard' Contactless

MasterCard
 AID: A0000000012345
 PAN: *****0017
 CID: 40 TC:95D248A23412E422
 TVR: 0000000000 TSI:0000 CVMR:000000

OPERACIJA

Kvitas:123456
 Laikas:12.09.2013 13:28:04
 Autoriz. nr.: 123223 T1

SUMA: 3.19 EUR

APMOKĖTA

Buyer's receipt

Sveiki!

Terminalas

PREKINIS PAVADINIMAS
 ADRESAS
 Reg 12345673 Biuras 101
 Terminalo ID HPC11111

Mok. Kortelė
 'Mastercard' Contactless

MasterCard
 AID: A0000000012345
 PAN: *****0017
 CID: 40 TC:95D248A23412E422
 TVR: 0000000000 TSI:0000 CVMR:000000

OPERACIJA

Kvitas:123456
 Laikas:12.09.2013 13:28:04
 Autoriz. nr.: 123223 T1

SUMA: 3.19 EUR

APMOKĖTA

Išsaugokite kvito kopiją saskaitos išrašo patikrinimui
 Viso gero!

Notes:

THE FIRST RECEIPT IS FOR THE SELLER AND THE SECOND ONE IS FOR THE BUYER

- The transaction can be interrupted by pressing the RED button.
- In case of an error in entering the sum, corrections can be made using the YELLOW button.
- Where the receipt has no place for signature and the document number, the seller shall not ask for a signature and the document number of the card owner.

ACTION	PINPAD	TERMINAL
Where the terminal prints a place for signature on the receipt, the seller shall ask for a signature and the document number of the card owner. After that the terminal asks to control correctness of the signature (its correspondence to the signature on the document).	Prašome pasirašyti kvitą	Reikal. parašas Paimkite kvitą ir nusp. klavišą
If the signature is correct, press TAIP . It completes the transaction. If the signature is incorrect, press NE . Terminal cancels the transaction and prints out an error notification.	Prašome pasirašyti kvitą	Parašas teisingas? Ne Taip

Where for some reason authorization of the payment terminal fails, the error message is printed out along with the error code and explanation.

```

KLaidos PRANEŠ.
Terminalas
PREKINIS PAVADINIMAS
ADRESAS
Reg: 12345673 Biuras: 101
Terminalo ID IWL11111
Mok. Kortelė
'Mastercard' Contactless
MasterCard
AL: MASTERCARD
AID: A0000000012345
PAN: *****0017
CID: 40 TC:95D248A23412E422
Operacija
Kvitas:123456
Laikas:12.09.2013 13:28:04
Bankas: 110 - Neteisinga suma
Gražinti kort.!
OPERACIJA NEPAVYKO

```

3.2 VERBAL AUTHORIZATION

Verbal authorization is performed exactly as described for chip cards, see section 2.2.

3.3 REVERSAL

In order to reverse the transaction, do the following:

ACTION	PINPAD	TERMINAL
The terminal is in the standby mode. Press F1 key	Sveiki	Sveiki
From the menu select „Anuliuoti” (to navigate through the menu use ▼ ▲ keys or F2 and F3 keys) and then press the green key (ENTER) to confirm.	Prašome palaukti	Operacijos 1-Siūsti 2-Anuliuoti 3-Kortelės operac 4-Rankin įvedimas ↓
Enter the number of the receipt that you wish to reverse and then press the green key (ENTER). Where the receipt number is not entered, the terminal shall reverse the last transaction.	Prašome palaukti	Anuliavimas Kvito Nr. Nr: -
The terminal shall request confirmation for the reversal. To continue press <Taip> or the green key (ENTER). To cancel press <Ne> or the red key (CANCEL).	Prašome palaukti	Anuliuoti? PAN:*****0001 Suma: 3.19 EUR Oper. Nr. 00001N Ne Taip

In case of contactless transaction, the terminal does not require the card for reversal!

The terminal shall commence automatic control and the following information will be displayed:

The terminal dials the control center's number and performs the automatic control.		Prisijungimas... Prašome palaukti
The terminal receives an answer from the control center.		Lauk. astak... Prašome palaukti
At the end of the transaction the terminal asks for confirmation for printing of the second receipt. When the red button is pressed the buyer's receipt is not printed.	Lauk. astak... Prašome palaukti	Paimkite kvitą is nusp. klavišą

The transaction is complete.

Notes:

- Only transactions in the terminal's memory can be reversed.
- Where the transaction has already been reversed or is not in the terminal's memory (e.g. already sent to the bank along with the transactions for the previous day), the terminal shall display the notification: **Nerasta, operacija ... Nusp. klavišą**

Seller's receipt

Terminalas

PREKINIS PAVADINIMAS
ADRESAS
Reg 12345673 Biuras 101
Terminalo ID HPC11111
Mok. Kortelė
'Mastercard' Contactless
MasterCard
AL: MASTERCARD
AID: A0000000012345
PAN: *****0017
CID: 40 TC:95D248A23412E422
TVR: 0000000000 TSI:0000 CVMR:000000

PATAISYMAS

Kvitas:123456
Laikas:12.09.2013 13:28:04
Autoriz. nr.: 123223 T1

SUMA: -3.19 EUR

Buyer's receipt

Sveiki!
Terminalas

PREKINIS PAVADINIMAS
ADRESAS
Reg 12345673 Biuras 101
Terminalo ID HPC11111
Mok. Kortelė
'Mastercard' Contactless
MasterCard
AL: MASTERCARD
AID: A0000000012345
PAN: *****0017
CID: 40 TC:95D248A23412E422
TVR: 0000000000 TSI:0000 CVMR:000000

PATAISYMAS


Kvitas:123456
Laikas:12.09.2013 13:28:04
Autoriz. nr.: 123223 T1

SUMA: -3.19 EUR

Išsaugokite kvito kopiją saskaitos išrašo
patikrinimui
Viso gero!

4. SALES TRANSACTION WITH A MAGSTRIPE CARD

4.1 SALES TRANSACTION

ACTION	SCREEN
<p>The terminal is in the standby mode.</p> <p>Enter the sum of the transaction as a final sum, for instance 319 (3.19 EUR) and then press the green key (ENTER) to confirm.</p> <p>In order to correct the sum, press the yellow key.</p> <p>To cancel the transaction, press the red key.</p>	<p>Sveiki</p>
<p>Swipe the customer's card through the reader.</p>	<p>Pateikite kortelę 3,19 EUR</p> 
	<p>Prašome palaukti</p>
<p>Enter the last four digits of the card's number.</p> <p>Press the green key (ENTER) to confirm. The terminal controls, whether the entered numbers correspond to the information on the magstripe.</p>	<p>Keturi paskut. skaitm</p> <p>-</p>

The terminal shall perform automatic control and the following information will appear on the screen:

<p>The terminal dials the control center's number</p>	<p>Prisijungimas... Prašome palaukti</p>
<p>The terminal has established connection with the control center and performs the automatic control.</p>	<p>Lauk. astak... Prašome palaukti</p>
<p>The terminal receives an answer from the control center. The answer's code is shown on the screen.</p>	<p>Operacija atlikta</p>
<p>At the end of the transaction the terminal asks for confirmation for printing of the second receipt.</p> <p>When the red button is pressed the buyer's receipt is not printed.</p>	<p>Paimkite kvitą is nusp. klavišą</p>

The transaction is complete.

Seller's receipt

Terminalas	
PREKINIS PAVADINIMAS	
ADRESAS	
Reg 12345673 Biuras 101	
Terminalo ID HPC11111	
Mok. Kortelė	
VISA	
PAN: *****0017	
OPERACIJA	
Kvitas 123456	
Laikas 12.09.2013 13:28:04	
Autoriz. nr.: 123223 T1	
SUMA:	3.19 EUR
APMOKĖTA	
Parašas	
.....	
Asm.tap.kort.() Vair.teisės ()	
Pasas() kt. Nr:	

Card name
Card number

Number of the personal ID document, where the sum exceeds the control limit set for payment cards (filled in manually).

Buyer's receipt

Sveiki!	
Terminalas	
PREKINIS PAVADINIMAS	
ADRESAS	
Reg 12345673 Biuras 101	
Terminalo ID HPC11111	
Mok. Kortelė	
VISA	
PAN: *****0017	
OPERACIJA	
Kvitas 123456	
Laikas 12.09.2013 13:28:04	
Autoriz. nr.: 123223 T1	
SUMA:	3.19 EUR
APMOKĖTA	
Išsaugokite kvito kopiją saskaitos išrašo patikrinimui Viso gero!	

Where for some reason authorization of the payment terminal fails, the error message is printed out along with the error code and explanation.


KLaidos praneš.	
Terminalas	
PREKINIS PAVADINIMAS	
ADRESAS	
Reg 12345673 Biuras 101	
Terminalo ID HPC11111	
Mok. Kortelė	
VISA	
AID: A0000000012345	
PAN: *****0017	
CID: 40 TC:95D248A23412E422	
TVR: 0000000000 TSI:0000 CVMR:000000	
OPERACIJA	
Kvitas 123456	
Laikas 12.09.2013 13:28:04	
Bankas: 110 - Neteisinga suma	
Gražinti kort.!	
OPERACIJA NEPAVYKO	

4.2 VERBAL AUTHORIZATION

Verbal authorization is performed exactly as described for chip cards, see section 2.2.

4.3 REVERSAL IN CASE OF MAGSTRIPE CARDS

In order to reverse the transaction, do the following:

ACTION	SCREEN
The terminal is in the standby mode. Press F1 key	Sveiki
From the menu select “Anuliuoti” (to navigate through the menu use ▼ ▲ keys or F2 and F3 keys) and then press the green key (ENTER) to confirm.	Operacijos 1-Siūsti 2-Anuliuoti 3-Kortelės operac 4-Rankin įvedimas
Enter the number of the receipt that you wish to reverse and then press the green key (ENTER). Where the receipt number is not entered, the terminal shall reverse the last transaction.	Anuliavimas Kvito Nr. Nr: -
The terminal shall request confirmation for the reversal. To continue press <Taip> or the green key (ENTER). To cancel press <Ne> or the red key (CANCEL).	Anuliuoti? PAN:*****0001 Suma: 3,19 EUR Oper. nr. - Ne Taip
Swipe the customer’s card through the reader.	Pateikite kortelę -3.19 EUR 
The terminal shall request confirmation of the card’s authenticity. To continue press < Taip > or the green key (ENTER). To cancel press < Ne > or the red key (CANCEL).	Keturi paskut. skaitm Yra 0001 keturi Paskutinis skaitmuo Ne Taip
The terminal confirms authenticity of the card.	Kortelė tinka

The terminal shall commence automatic control and the following information will be displayed:

The terminal dials the control center’s number and performs the automatic control.	Prisijungimas... Prašome palaukti
The terminal receives an answer from the control center.	Lauk. astak...
At the end of the transaction the terminal asks for confirmation for printing of the second receipt. When the red button is pressed the buyer’s receipt is not printed.	Paimkite kvitą is nusp. klavišą

The reversal is complete.

Seller's receipt

```

Terminalas

PREKINIS PAVADINIMAS
ADRESAS
Reg 12345673 Biuras 101
Terminalo ID HPC11111
Mok. Kortelė

VISA
AID: A0000000012345
PAN: *****0017
CID: 40 TC:95D248A23412E422
TVR: 0000000000 TSI:0000
CVMR:000000

PATAISYMAS
Kvitas 123456
Laikas 12.09.2013 13:28:04
Autoriz. nr.: 123223 T1

SUMA: -3.19 EUR

```

Buyer's receipt

```

Sveiki!

Terminalas

PREKINIS PAVADINIMAS
ADRESAS
Reg 12345673 Biuras 101
Terminalo ID HPC11111
Mok. Kortelė

VISA
AID: A0000000012345
PAN: *****0017
CID: 40 TC:95D248A23412E422
TVR: 0000000000 TSI:0000 CVMR:000000

PATAISYMAS
Kvitas 123456
Laikas 12.09.2013 13:28:04
Autoriz. nr.: 123223 T1

SUMA: -3.19 EUR

Išsaugokite kvito kopiją saskaitos
išrašo patikrinimui
Viso gero!

```

Notes:

- Only transactions in the terminal's memory can be reversed.
- Where the transaction has already been reversed or is not in the terminal's memory (e.g. already sent to the bank along with the transactions for the previous day), the terminal shall display the notification: **Nerasta, operacija ... Nusp. klavišą**

5. REPEATED PRINTOUT

Where necessary the terminal can print a copy of the receipt.

ACTION	SCREEN
The terminal is in the standby mode. Press F1 key	Sveiki
From the menu select "Kvito kopija" (to navigate through the menu use ▼ ▲ keys or F2 and F3 keys) and then press the green key (ENTER) to confirm.	Operacijos 1-Siųsti 2-Anuliuoti 3-Kortelės operac 4-Rankin įvedimas 5-Kvito kopija ↵
Enter the number of receipt that you wish to reverse and then press the green key (ENTER). Where the receipt number is not entered, the terminal shall print out the last receipt. Where no receipt is found "Nerasta, operacija ... Nusp. klavišą" message is displayed.	Kvito kopija Kvito Nr. Nr: -
Tear off the receipt and press any key.	Paimkite kvitą is nusp. klavišą

Note:

- Repeated printout is only possible with regard to transactions performed on the same day.

6. REPORTS

ACTION	SCREEN
The terminal is in the standby mode. Press F1 key	Sveiki
From the menu select "Info" (to navigate through the menu use ▼ ▲ keys or F2 and F3 keys) and then press the green key (ENTER) to confirm.	Operācijas 1-Siūsti 2-Anuliuoti 3-Kortelės operac 4-Rankin įvedimas 5-Kvito kopija 6-Info
Select Dienos uždarymas if you wish to receive a copy of the previous sending report Select Esamos operac if you wish to receive today's report, <u>without sending transactions</u> . Select Peržiūrėti oper if you wish to receive more information on a specific receipt.	Info 1-Dienos uždarymas 2-Esamos operac 3-Peržiūrėti oper

7. CLOSING THE DAY

7.1 AUTOMATIC SENDING OF TRANSACTIONS

Daily transactions can be sent to the bank either automatically or manually. Automatic sending is performed at the time programmed in the terminal. While automatic sending is in process no transaction can be performed!

At the end of the communication session the terminal shall issue the report that demonstrates the number of transactions and the total sum.

OPERAC. FAILAS		
Nr 1		
Siuntimo laikas: 01.01.2011 1:00:00		
PREKINIS PAVADINIMAS		
ADRESAS		
Term.: HPC11111 Reg.: 12345673 Biuras: 101		
Valiuta: LTL (440)		
Set	"VISA"	
Operacijos	1	3.19
Atšaukta	1-3.19
Viso	2	0.00
<hr/>		
Operacijos	1	3.19
Atšaukta	1	-3.19
Viso	2	0.00
Received 1 pcs, 0.00 units		
Operacijų išsiuntimas pavyko		

NB! IF THIS REPORT IS NOT PRINTED OUT, APPARENTLY THE TRANSACTIONS HAVE NOT REACHED THE BANK!

Automatic sending is not performed where

- No transactions were made after the last report has been sent
- Sending was not successful, since the terminal was not plugged into the power network or the communication line used by the terminal was not available.

Where automatic sending fails:

- SEND TRANSACTIONS MANUALLY

NB! Where automatic sending fails, contact customer service of Nets Estonia.

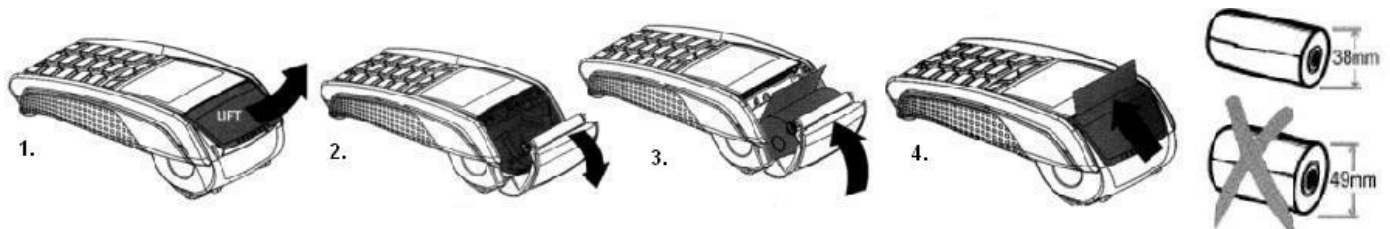
7.2 SENDING TRANSACTIONS MANUALLY

ACTION	SCREEN
The terminal is in the standby mode. Press F1 key	Sveiki
From the menu select “Siųsti” and then press the green key (ENTER) to confirm.	Operacijos 1-Siųsti 2-Anuliuoti 3-Kortelės operac 4-Rankin įvedimas ↵
If you wish to send transactions, press TAIP or press the green key (ENTER).	Operacijos Siųsti operac.? Ar esate tikri? Ne Taip
The terminal shall dial the control center’s number.	Prisijungimas... Prašome palaukti
The terminal sends transactions	Operacijos Siųsti

At the end of the communication session the terminal shall issue the report that demonstrates the number of transactions and the total sum.

8. REPLACEMENT OF THE PAPER ROLL

If a red line appears on receipts, the paper roll shall be replaced. Use only special thermal paper for the terminal.



- 1.-2. Open the paper roll cover
3. Place a new roll in place
4. Close the cover, tear off any excess paper